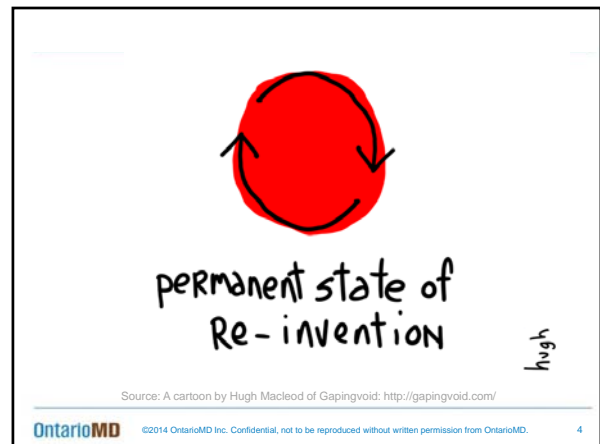
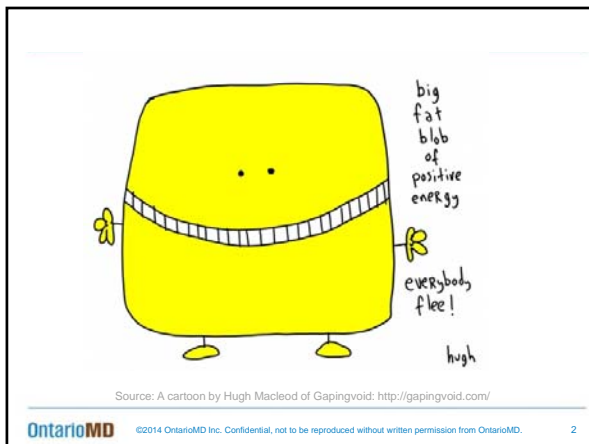
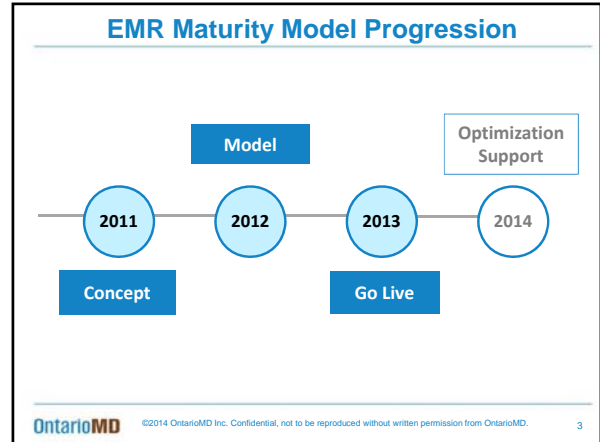


Show Me the Benefits!
Getting More Out of EMRs
in Ontario

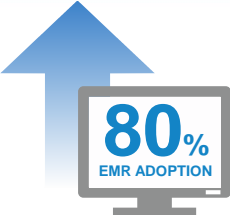
eHealth 2014
June 2, 2014

Darren Larsen, MD, CCFP, MPLc, Physician Advisor
Plumaletta Berry, MHI, Program Evaluation Analyst
Dennis Ferenc, Director, Change Management

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Background



- Proven framework
- Consistent methodologies
- Leveraging leading practices

Now What
OntarioMD is now shifting its focus to enhanced EMR use




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5

Key Measures

<p>Practice Management</p> <ol style="list-style-type: none"> 1. Appointment Scheduling 2. Practice Billing 3. Communication & Coordination 4. Business Continuity Planning <p>Information Management</p> <ol style="list-style-type: none"> 5. Registration Information 6. Encounter Documentation 7. Data Quality Management 8. Nomenclature Consistency 9. Document Management 10. Privacy & Security <p>Patient Results Management</p> <ol style="list-style-type: none"> 11. Laboratory Results 12. Diagnostic Image Reports 13. Hospital Summary Information 14. Referrals and Consults Tracking 	<p>Diagnosis Support</p> <ol style="list-style-type: none"> 15. Patient Assessment Tools 16. Preventive / Follow-up Care 17. Evidence Based Resources <p>Treatment Planning Support</p> <ol style="list-style-type: none"> 18. Care Planning & Coordination 19. Medication Management 20. Complex Care / CDM <p>Patient Engagement & Communication</p> <ol style="list-style-type: none"> 21. Patient Education 22. Self-Care / Co-Management <p>Evaluation & Monitoring</p> <ol style="list-style-type: none"> 23. Health Quality Indicators 24. Health Outcome Measures (Provincial Reporting) 25. Public Health Reporting
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7

OntarioMD's EMR Maturity Model

Criteria	Basic						Enhanced Use	
	Level 0	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6	Level 7
Criteria	Paper Based	Basic Record Keeping	Established Clinical Processes	Adv. Disease Management Support	Integrated Care	Population Impact		
Functional Areas	Practice Management							
	Information Management							
	Patient Results Management							
	Diagnosis Support							
	Treatment Planning Support							
	Patient Engagement & Communication							
	Evaluation & Monitoring							


- Provides an EMR maturity model for assessing EMR adoption in first-time users
- Provides a GOALS-based tool for performance comparisons of system
- Detailed maturity diagnostic from OntarioMD's Phys EMR and Clinic Manager Peer Leaders




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EMR Maturity Model Roadmap

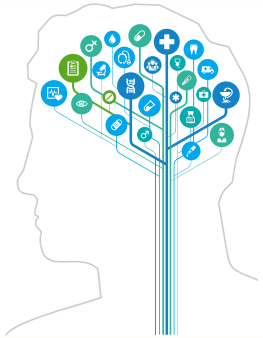




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Clinician's Perspective



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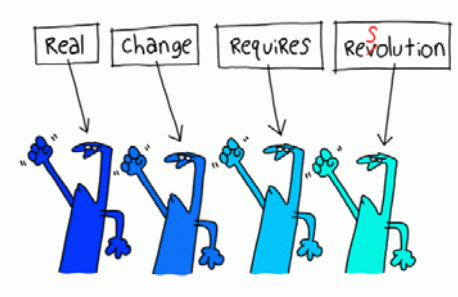
From EMM Features to

BENEFITS



1. Access to broad range of relevant experience
2. Time and resource savings
3. Reliable support geared to my needs
4. Ability to understand new opportunities and acquire new skills at my own pace
5. Convenience, accessibility

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Source: A cartoon by Hugh Macleod of Gapingvoid: <http://gapingvoid.com/>

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Data, Information, Knowledge, Wisdom....



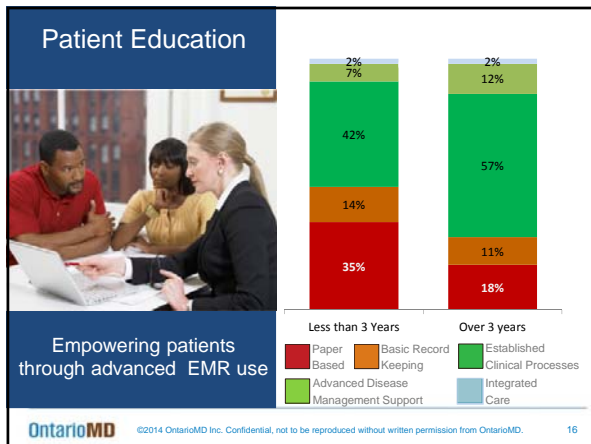
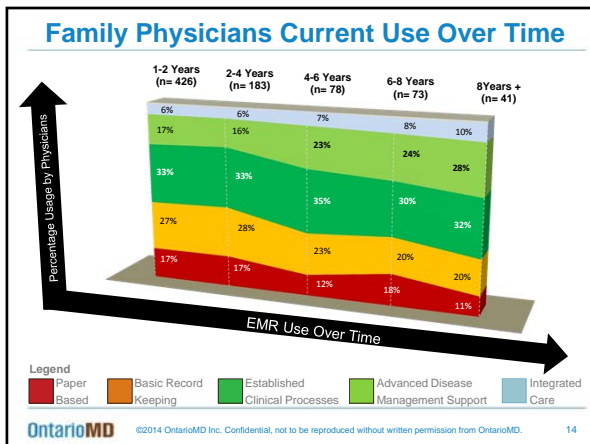
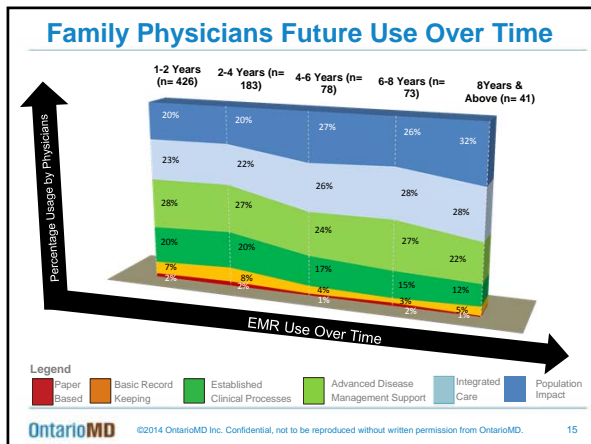
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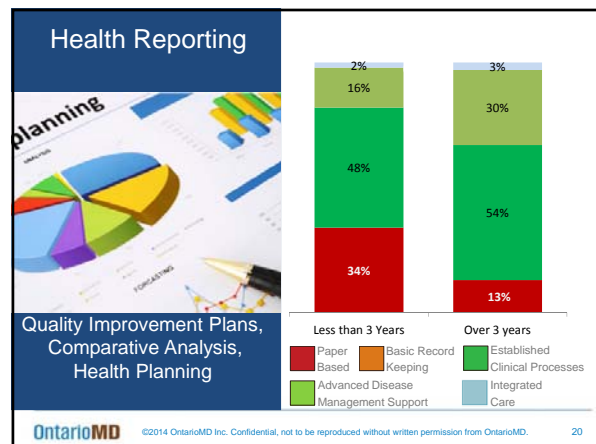
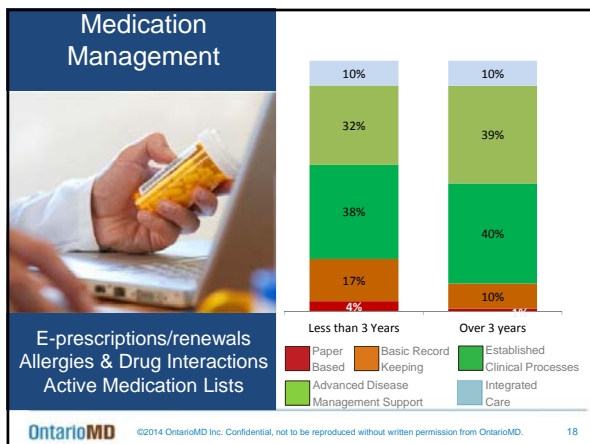
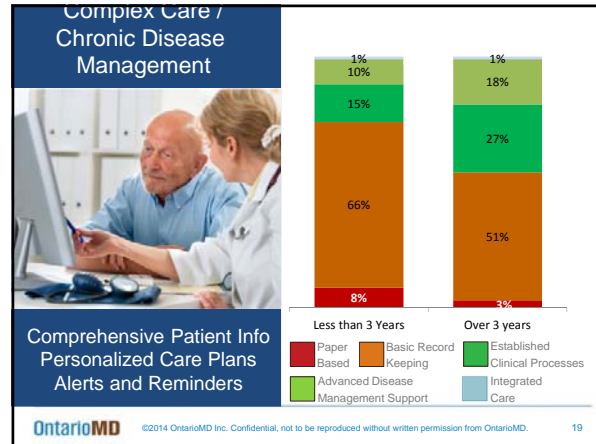
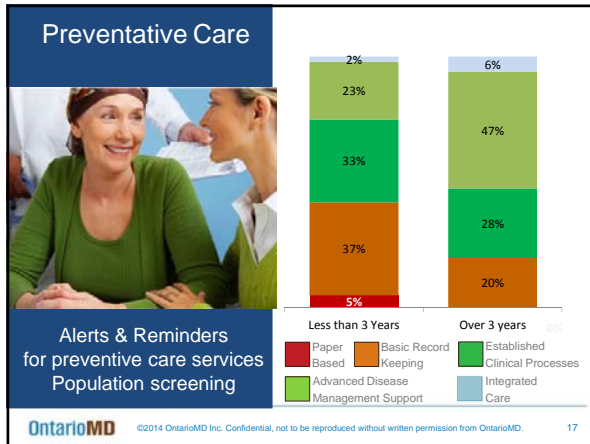
Results at a Glance

Profile	Results
Reporting Period	July 2013 – May 2014
Respondents	Over 1,200 physicians - Family Physicians = 66% - Specialists = 34%
Years in Use	Less than 3 years – 79% Greater than 3 years – 21%
Practice Models	Primary Care Groups = 58% Solo Practices – 42%



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“Report generation is fun and illuminating. When it allows an individual to change what they do to improve = great.”



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The EPR Process



- Complete the EPR
- Access your results through a variety of reports
- Contact an OntarioMD practice advisor
- Make improvements

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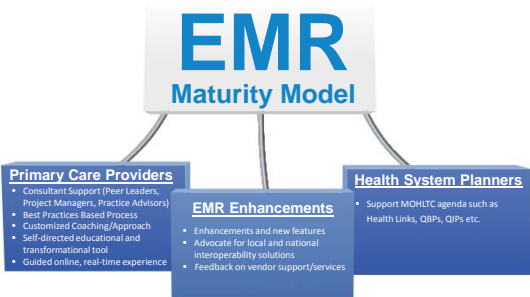
A Change Management Approach.....



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Optimizing EMR use and value

EMR Maturity Model

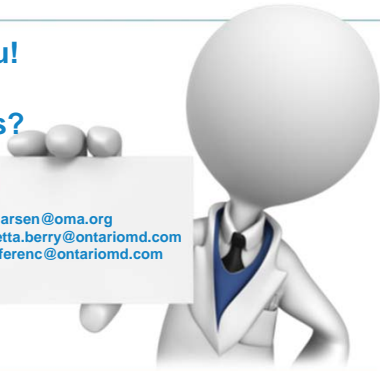



- Primary Care Providers**
 - Consultant Support (Peer Leaders, Project Managers, Practice Advisors)
 - Best Practices Based Process
 - Customized Coaching/Approach
 - Self-directed educational and transformational tool
 - Guided online, real-time experience
- EMR Enhancements**
 - Enhancements and new features
 - Advocate for local and national interoperability solutions
 - Feedback on vendor support/services
- Health System Planners**
 - Support MOHLTC agenda such as Health Links, QIPs, QIPs etc.


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Thank you!

Questions?



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