GLOBAL VILLAGE
CONSULTING

"Making a healthier world
through informatics"

Suffocation of Innovation
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Promise of HIT

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Our goal

To provoke your thinking about our shared
accountability for authentic engagement and
innovative development of health information systems

Success Status Check

- **Are modern health IT systems interconnected and interoperable?**
  NO
- **Are modern health IT systems widely adopted?**
  NO
- **Are modern health IT systems used effectively?**
  NO

….thinking this is only an American phenomenon?

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Our Canadian Experience: Do you call this Success?

- 2.1 billion allocated to Infoway
  - 98% committed and 70% disbursed
- Adoption challenges
  - Regional disparities
  - Refusals
  - Deferrals
  - Workarounds
- Choice of systems that are not interoperable resulting in silos of information
- Systems that are not easy to use
- Health care professionals and organizations failure to reengineer care processes to benefit from the full potential of HIT innovation

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Pillars for Authentic HIT Innovation

- Interoperability
  - Cannot just be lip service
  - Common standards, uniformly embedded
    - Messaging, structure/CDA, terminology
  - All providers and vendors must look beyond their own short term gain toward long term sustainability
- Patient Centeredness
  - Enabling patients to access, schedule, control, and distribute their own health information
- Ease of Use
  - Helping clinicians, not hindering them
  - System similarity to support mobility
  - Remove burden, increase safety

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Really…you're killing me!

- Vendors
  - Failure to engage clinicians in advance and in meaningful ways
- Clinicians
  - Adhering to old ways of doing things, and resisting new ways and new opportunities to create efficiencies
- Organizations
  - Failure to provide enabling leadership and be accountable to demand innovation

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