

SHOWTECH POWER & LIGHTING is proud to be the exclusive supplier of rental lighting, temporary electrical, sign/banner hanging and mechanical services at the Metro Toronto Convention Centre. SHOWTECH looks forward to working with you and hopes that your show experience is a success.

SERVICES WE OFFER:

For your convenience, **SHOWTECH POWER & LIGHTING** is pleased to offer the following services:

- Rental Lighting
- Temporary Electrical Services
- Sign & Banner Hanging (as per Show Management's Rules & Regulations)
- Mechanical Services (such as compressed air, water lines, drains, etc.)

PRICING:

- **Discount Pricing:** To take advantage of our Discount Price, all completed forms and full payment must be received on or before
- **Regular Pricing:** Regular Prices will be charged after the Discount Price date has passed and up until the first day of show move-in. The date range for placing orders at the Regular Price is
- **On Site Pricing:** All orders received beginning on the first day of show move-in through the completion of the event, will be subject to On Site Pricing.

PAYMENT:

SHOWTECH POWER & LIGHTING accepts payment by VISA, MasterCard and American Express. Cheques will be accepted if received by the Discount Price date. Please note that all exhibitors are responsible for payment of the applicable sales tax for the event in which they are participating.

ONLINE ORDERING:

Please visit www.showtech.ca, choose the "Online Ordering" tab and follow the on-screen instructions. Please note that not all shows are available for online ordering. If your search for an upcoming show does not produce any results, please complete the attached order forms and return them to the fax number listed at the top of the forms.

If you need assistance or require additional information, please contact one of our Customer Service Representatives at 905.283.0550.

ELECTRICAL

1. The Metro Toronto Convention Centre voltages are 600/120/208 volts 3 phase. Please check with your technical coordinator to see if your machines are compatible with these voltages. If so, you will save on costs.
2. All other voltages are available from SHOWTECH with the use of a transformer. Transformers must be placed within your booth space so please allow for the transformer when you do your space plan/layout. Approximate size can be provided by SHOWTECH (see below for contact info).
3. Transformers will be required on 208 volt connections greater than 30 amps.
4. 600 volt connections do not require a transformer.
5. The Metro Toronto Convention Centre has floor ports.
6. Power will be distributed by SHOWTECH from floor ports and exterior walls. Power can be dropped from the ceiling if required (additional charges apply). To order power, please contact our office at 416.585.8109.
7. If you have an island booth, please indicate a main power drop location on SHOWTECH's Booth Layout Form and submit the form with your Electrical Order Form. We will distribute under carpet outlets from that location.

Ontario's Electrical Safety Authority (ESA) requires that all machinery that will be displayed and/or powered up during an event must be approved by the ESA before show opening. Exhibitors are responsible to obtain "Permission to Show/Energize" from the ESA directly. SHOWTECH cannot apply or be responsible for this permission. To obtain the ESA "Permission to Show/Energize", go to <http://www.esasafe.com/contractors/worker-safety/product-review/product-approval-requirements> to apply for permission/approval from the ESA. **Apply as soon as possible to avoid onsite complications.**

MECHANICAL – North Building (Halls A, B, C) & South Building (Halls D, E, F, G)

8. Compressed air pressure is approximately 110 PSI and available anywhere in the facility by ordering from SHOWTECH. Please use the SHOWTECH's Mechanical Order Form to order this service.
9. The Metro Toronto Convention Centre has floor ports.
10. **In the North building** air lines, water lines, natural gas and drains are available from floor ports.
In the South Building air lines are distributed from the ceiling; water lines and drains are available from floor ports.
11. Only ½" air lines can be run under carpet in booths.
12. If you have an island booth, please submit the Booth Layout Form with your Mechanical order indicating where you would like the services to be located within your booth space.
13. Water pressure is approximately 50 PSI and available anywhere in the facility by ordering from SHOWTECH's Mechanical Order Form.
14. If you require hot water for your booth, an electric hot water tank will need to be installed by SHOWTECH within your booth space. Please plan accordingly and notify us in the Special Requirements space on the bottom of the SHOWTECH Mechanical Order Form or call for assistance (416.585.8109).
15. Natural gas is available in the **North building (Halls A, B, C) only**. Please check with SHOWTECH (416.585.8109) or Show Management, as soon as possible, if you require natural gas.

RENTAL LIGHTING OPTIONS

**SHOWTECH is pleased to offer the rental lighting options listed below.
Adding additional lighting to your booth creates a dramatic visual impact when done right!**

CEILING MOUNTED FIXTURES



SOURCE 4 PAR FIXTURE (L575S4)

- Clean, bright and efficient
 - Equivalent light output to a 1000 watt quartz floodlight
 - Mounting height dependent on ceiling height of the facility
 - Covers approximately a 10' x 15' area
- NEW** – uses 40% less power. This light will replace the 1000 watt quartz floodlight.

SYSTEM & BOOTH LIGHTING (HARD WALL REQUIRED)



24 WATT LED BLACK ARM FIXTURE (LLEDA)

- Equivalent light output to a 200 watt quartz arm light
- Pure white – ideal for highlighting clothing, jewelry, art, graphics and more
- Attaches to a hard wall
- **NEW** – The 24 watt LED light fixture consumes 80% less power than traditional lighting.



200 WATT BLACK ARM FIXTURE (L200B)

- Attractive streamlined fixture
- Ideal for accenting small items such as brochures, art and clothing
- Attaches to a hard wall

SYSTEM & BOOTH LIGHTING (FASCIA OR HARD WALL REQUIRED)



3' TRACK COMPLETE WITH 3 – 24 WATT LED FIXTURES (LT3150)

- Equivalent light output to a 450 watt quartz floodlight
 - Ideal for fascia lighting
 - Clean and attractive lighting system
 - Pure white light, excellent way to accent any product
 - Attaches to a fascia or hard wall
- NEW** – This fixture consumes 80% less power and is cooler than traditional lighting.

FLOOR LIGHTING



2 – 24 WATT LED FIXTURES ON AN 8' TELESCOPIC STAND (L2150)

- Equivalent light output to a 400 watt halogen bulb
 - Pure white light with clean lines.
 - Excellent way to highlight a focal point in your booth
 - Lamps are mounted on a sturdy cross bar with a 140 degree tilt
 - For optimum lighting, fixture is placed in the front corner of booth
 - Covers approximately an 8' x 8' area
- NEW** – This fixture is energy efficient and delivers impact in a small space.

5675 McLAUGHLIN RD., MISSISSAUGA, ON. L5R 3K5 P: 905.283.0550 F: 905.283.0551 TOLL-FREE: 1.855.746.9832

SHOW:		DISCOUNT PRICE:	
JOB:	DATES:	REGULAR PRICE:	

ORDERS PLACED ON SITE (I.E. DURING MOVE-IN) WILL BE CHARGED 10% ADDITIONAL TO THE REGULAR PRICE

EXHIBITOR INFORMATION	PAYMENT DETAILS																					
BOOTH #: _____	<input type="checkbox"/> VISA <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express																					
COMPANY: _____	<input type="checkbox"/> Cheque (payable to SHOWTECH)																					
ADDRESS: _____	CREDIT CARD #:: <table border="1" style="width: 100%; height: 20px;"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table>																					
CITY: _____ PROV/STATE: _____ CODE: _____	EXPIRY DATE: ____/____/____ CODE: _____																					
E-MAIL: _____	CARDHOLDER NAME																					
PHONE: _____ FAX: _____	CARDHOLDER SIGNATURE																					
CONTACT NAME: _____	I AUTHORIZE CHARGING ANY UNPAID BALANCE TO MY CREDIT CARD.																					

PAYMENT INFORMATION

This is your official receipt/invoice. Orders will only be accepted if paid in full. Incomplete orders cannot be processed. Company cheques will only be accepted by the Discount Price deadline date. SHOWTECH reserves the right to adjust orders not calculated accurately or received after the Discount Price deadline date. Bank transfers please request the Electronic Funds/Wire Transfer Form. Bank fees will be charged for this service.

All SHOWTECH rental lighting includes power to operate our lights. If you require power for other items in your booth (i.e. TVs, computers, displays, etc.) please place a separate order using the Electrical Order Form.

CEILING MOUNTED FIXTURES				
QTY	DESCRIPTION	DISCOUNT PRICE	REGULAR PRICE	AMOUNT
	SOURCE 4 PAR FIXTURE (L575S4)	\$296.00	\$414.00	

SYSTEM & BOOTH LIGHTING (HARD WALL REQUIRED)				
QTY	DESCRIPTION	DISCOUNT PRICE	REGULAR PRICE	AMOUNT
	24 WATT LED BLACK ARM LIGHT FIXTURE (LLEDA)	\$100.00	\$140.00	
	200 WATT QUARTZ BLACK ARM LIGHT FIXTURE (L200B)	\$94.00	\$132.00	

SYSTEM & BOOTH LIGHTING (FASCIA OR HARD WALL REQUIRED)				
QTY	DESCRIPTION	DISCOUNT PRICE	REGULAR PRICE	AMOUNT
	3' TRACK COMPLETE WITH 3 - 24 WATT LED FIXTURES (LT3150)	\$204.00	\$286.00	

FLOOR LIGHTING				
QTY	DESCRIPTION	DISCOUNT PRICE	REGULAR PRICE	AMOUNT
	2 - 24 WATT LED LIGHTS ON A 8' TELESCOPIC STAND (L2150)	\$128.00	\$179.00	

SHOWTECH office use only	SUB-TOTAL:	\$
	+13% HST APPLICABLE ON ALL ITEMS:	\$
	TOTAL AMOUNT PAYABLE - CANADIAN FUNDS:	\$
	HST #: R104060264	

ELECTRICAL OPTIONS

HELPFUL HINTS

- Borrowing power from an adjoining booth is NOT permitted. Sharing your neighbour's power may overload the circuit.
- All equipment must be approved for use by a recognized certification agency (i.e. CSA, ULC). Approval markings can be found on the rating nameplate located on the back or bottom of the equipment.
- Check the equipment rating nameplate on the bottom or back of your equipment to determine your total electrical needs.
- Order 24-hour outlets if you require your power to remain energized overnight (i.e. for refrigerators, freezers, fish tanks, etc).
- All equipment must have a 3-wire grounded cord, minimum of #14 gauge wire.
- A Ground Fault Circuit Interrupter (GFI) must protect all 120 volt electrical equipment/devices within 6 feet of a water/liquid source.

POWER SUPPLIED AT BACK OF BOOTH

1500 WATT, 120 VOLT DUPLEX OUTLET (E1500) <ul style="list-style-type: none"> • Approximately 12 amps • Standard office/home outlet with 2 plugs 	15 AMP, 120 VOLT OUTLET (E15A) <ul style="list-style-type: none"> • Standard office/home outlet with 1 plug
24 HOUR, 1500 WATT, 120 VOLT DUPLEX OUTLET (E150024) <ul style="list-style-type: none"> • Standard office/home outlet with 2 plugs • For equipment requiring continuous power 	20 AMP, 120 VOLT OUTLET (E20A) <ul style="list-style-type: none"> • Standard office/home outlet with 1 plug

SPECIAL UNDERCARPET POWER PLACEMENT – BOOTH LAYOUT FORM IS REQUIRED

SHOWTECH will place power cords under the carpet to locations specified on your booth layout form. If a layout is not provided, SHOWTECH will place the outlet(s) at our discretion.

1500 WATT, 120 VOLT DUPLEX OUTLET (E1500U) <ul style="list-style-type: none"> • Approximately 12 amps • Standard office/home outlet with 2 plugs 	15 AMP, 120 VOLT OUTLET (E15AU) <ul style="list-style-type: none"> • Standard office/home outlet with 1 plug
24 HOUR, 1500 WATT, 120 VOLT DUPLEX OUTLET (E150024U) <ul style="list-style-type: none"> • Standard office/home outlet with 2 plugs • For equipment requiring continuous power 	

OVERHEAD POWER – BOOTH LAYOUT FORM IS REQUIRED

If power is required for a tower, signage suspended from the ceiling, etc. SHOWTECH will drop the power cord(s) from the ceiling to the location(s) specified on your booth layout form.

1500 WATT, 120 VOLT DUPLEX OUTLET (E1500V) <ul style="list-style-type: none"> • Approximately 12 amps • Standard office/home outlet with 2 plugs 	15 AMP, 120 VOLT OUTLET (E15AV) <ul style="list-style-type: none"> • Standard office/home outlet with 1 plug
24 HOUR, 1500 WATT, 120 VOLT DUPLEX OUTLET (E150024V) <ul style="list-style-type: none"> • Standard office/home outlet with 2 plugs • For equipment requiring continuous power 	

POWER ACCESSORIES

15FT EXTENSION CORD (E15) <ul style="list-style-type: none"> • Can only be provided if an outlet has also been ordered 	
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SERVICE CONNECTIONS

See the attached Electrical Order Form for standard 120 volt and 208 volt service connections up to 30 amps. Other voltages and amps are available upon request.

The ratings placed on equipment will indicate voltage, amps/watts/hp/kw and phasing.
CONTACT SHOWTECH 3 WEEKS PRIOR TO THE MOVE-IN DATE FOR QUOTATIONS.

5675 McLAUGHLIN RD., MISSISSAUGA, ON. L5R 3K5 P: 905.283.0550 F: 905.283.0551 TOLL-FREE: 1.855.746.9832

SHOW:		DISCOUNT PRICE:	
JOB:	DATES:	REGULAR PRICE:	

ORDERS PLACED ON SITE (I.E. DURING MOVE-IN) WILL BE CHARGED 10% ADDITIONAL TO THE REGULAR PRICE

EXHIBITOR INFORMATION		PAYMENT DETAILS	
BOOTH #:	_____	<input type="checkbox"/> VISA	<input type="checkbox"/> MasterCard <input type="checkbox"/> American Express
COMPANY:	_____	<input type="checkbox"/> Cheque (payable to SHOWTECH)	
ADDRESS:	_____	CREDIT CARD #::	_____
CITY:	_____ PROV/STATE: _____ CODE: _____	EXPIRY DATE:	____/____/____ CODE: _____
E-MAIL:	_____	CARDHOLDER NAME	_____
PHONE:	_____ FAX: _____	CARDHOLDER SIGNATURE	_____
CONTACT NAME:	_____	I AUTHORIZE CHARGING ANY UNPAID BALANCE TO MY CREDIT CARD.	

PAYMENT INFORMATION
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STANDARD/HOUSEHOLD OUTLETS (POWER SUPPLIED AT BACK OF BOOTH - NO LAYOUT REQUIRED)				
QTY	DESCRIPTION	DISCOUNT PRICE	REGULAR PRICE	AMOUNT
	1500 WATT, 120 VOLT DUPLEX OUTLET (E1500)	\$157.00	\$220.00	
	15 AMP, 120 VOLT DUPLEX OUTLET (E15A)	\$187.00	\$262.00	
	24 HOUR, 1500 WATT, 120 VOLT DUPLEX OUTLET (E150024)	\$239.00	\$335.00	
	20 AMP, 120 VOLT OUTLET (E20A)	\$253.00	\$354.00	

SPECIAL UNDERCARPET POWER PLACEMENT (BOOTH LAYOUT FORM IS REQUIRED)				
QTY	DESCRIPTION	DISCOUNT PRICE	REGULAR PRICE	AMOUNT
	1500 WATT, 120 VOLT DUPLEX OUTLET (E1500U)	\$194.00	\$272.00	
	15 AMP, 120 VOLT DUPLEX OUTLET (E15AU)	\$225.00	\$315.00	
	24 HOUR, 1500 WATT, 120 VOLT DUPLEX OUTLET (E150024U)	\$277.00	\$388.00	

OVERHEAD POWER (BOOTH LAYOUT FORM IS REQUIRED)				
QTY	DESCRIPTION	DISCOUNT PRICE	REGULAR PRICE	AMOUNT
	1500 WATT, 120 VOLT DUPLEX OUTLET (E1500V)	\$194.00	\$272.00	
	15 AMP, 120 VOLT DUPLEX OUTLET (E15AV)	\$225.00	\$315.00	
	24 HOUR, 1500 WATT, 120 VOLT DUPLEX OUTLET (E150024V)	\$277.00	\$388.00	

POWER ACCESSORIES				
QTY	DESCRIPTION	DISCOUNT PRICE	REGULAR PRICE	AMOUNT
	15FT EXTENSION CORD (E15)	\$23.00	\$23.00	

SERVICE CONNECTIONS				
120 VOLT, SINGLE PHASE				
	15 AMP, 120 VOLT, 1 PHASE (CS120115)	\$242.00	\$339.00	
	20 AMP, 120 VOLT, 1 PHASE (CS120120)	\$289.00	\$405.00	
	30 AMP, 120 VOLT, 1 PHASE (CS120130)	\$383.00	\$536.00	
208 VOLT, SINGLE PHASE				
	15 AMP, 208 VOLT, 1 PHASE (CS208115)	\$300.00	\$420.00	
	20 AMP, 208 VOLT, 1 PHASE (CS208120)	\$327.00	\$458.00	
	30 AMP, 208 VOLT, 1 PHASE (CS208130)	\$456.00	\$638.00	
208 VOLT, THREE PHASE				
	15 AMP, 208 VOLT, 3 PHASE (CS208315)	\$372.00	\$521.00	
	20 AMP, 208 VOLT, 3 PHASE (CS208320)	\$441.00	\$617.00	
	30 AMP, 208 VOLT, 3 PHASE (CS208330)	\$627.00	\$878.00	

SPECIAL REQUIREMENTS					
SPECIAL REQUIREMENTS INFORMATION					
Building Voltage: 120-208-600 volts (other voltages available upon request). Ratings placed on the equipment will indicate voltage, amps/watts/hp/kw and phasing. SHOWTECH can provide the correct connector for your equipment. It may be necessary for SHOWTECH to place a transformer within your booth space depending on the service required.					
CONTACT SHOWTECH 3 WEEKS PRIOR TO MOVE-IN FOR QUOTATIONS.					
SPECIAL REQUIREMENTS					
AMPS/WATTS/HP/KW	VOLTAGE	PHASE	QTY	QUOTE	AMOUNT

SHOWTECH office use only	SUB-TOTAL:	\$
	+13% HST APPLICABLE ON ALL ITEMS:	\$
	TOTAL AMOUNT PAYABLE - CANADIAN FUNDS:	\$
		HST #: R104060264

5675 McLAUGHLIN RD., MISSISSAUGA, ON. L5R 3K5 P: 905.283.0550 F: 905.283.0551 TOLL-FREE: 1.855.746.9832

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ORDERS PLACED ON SITE (I.E. DURING MOVE-IN) WILL BE CHARGED 10% ADDITIONAL TO THE REGULAR PRICE

EXHIBITOR INFORMATION

BOOTH #: _____

COMPANY: _____

ADDRESS: _____

CITY: _____ PROV/STATE: _____ CODE: _____

E-MAIL: _____

PHONE: _____ FAX: _____

CONTACT NAME: _____

PAYMENT DETAILS

VISA MasterCard American Express

Cheque (payable to SHOWTECH)

CREDIT CARD #::

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EXPIRY DATE: _____ / _____ CODE: _____

CARDHOLDER NAME

CARDHOLDER SIGNATURE

I AUTHORIZE CHARGING ANY UNPAID BALANCE TO MY CREDIT CARD

PAYMENT INFORMATION

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SIGN INFORMATION

TO RECEIVE A QUOTATION PLEASE COMPLETE THIS SECTION AND FAX TO 416.585.8255

FOR ASSISTANCE CONTACT OUR SITE OFFICE – 416.585.8109

Please check your Exhibitor's Manual for any Show Restrictions and obtain necessary approvals from Show Management **PRIOR** to requesting a quotation.

ALL SIGNS MUST BE HUNG BY SHOWTECH PRIOR TO AISLE CARPET PLACEMENT. LARGE/HEAVY SIGNS MUST BE INSTALLED PRIOR TO BOOTH SET-UP. IT IS THE EXHIBITOR'S RESPONSIBILITY TO ASSEMBLE SIGNS PRIOR TO BEING HUNG BY SHOWTECH.

NOTE: Upon show closing, Exhibitors must remain in their booths until signage can be removed by SHOWTECH and collected by the Exhibitor. SHOWTECH is not responsible for loss or storage of signage at show completion.

Quantity: _____ Vertical: _____ ↓ (please specify ft. or in.) Horizontal: _____ ↔ (please specify ft. or in.) Weight: _____ lbs.

OVERHEAD VIEW OF SIGN/BANNER LOCATION

Back of Booth
Front of Booth

PLEASE COMPLETE THE FOLLOWING SECTION

- Shape of sign: _____
(Example – Banner, 3D square, 3D triangle, 3D circle)
- Height from floor to bottom of sign _____ ↓
- Material of sign/s _____
- Power required _____ Amps/Volts _____
- Has this sign be hung before at MTCC _____
- If yes, which show? _____

QUOTATION ESTIMATE

(Please complete Sign Information above and return by fax to our Site Office at 416.585.8255 to receive a quotation)

\$ _____ Sign Estimate +13% HST \$ _____ Power cost for sign +13% HST \$ _____ Total Estimate based on information above

Customer's Final Approval/Signature
HST #: R104060264

DO NOT USE THIS FORM IF YOU HAVE ORDERED POWER TO BE PLACED AT THE 'BACK OF BOOTH'

Booth #/s

Show Name: _____

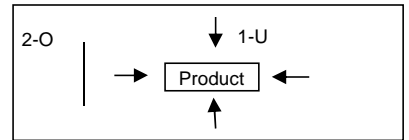
Show Dates: _____ Facility: _____

COMPANY _____ E-MAIL ADDRESS _____ PHONE NUMBER _____

X
AUTHORIZED CONTACT SIGNATURE _____ AUTHORIZED CONTACT NAME (PLEASE PRINT) _____ DATE _____

SHOWTECH must receive this Booth Layout Form along with your completed Electrical Order Form to ensure proper placement of services in your booth. Use this grid to indicate placement of SHOWTECH services and your product.

- Use bold lines to indicate the outline of your booth.
- Circle the correct booth type and fill in the proper orientation around your booth. **INLINE BOOTH PENINSULA BOOTH ISLAND BOOTH**
- Indicate the dimensions of your booth _____ 10 x 10-1 square = 1 foot, 20 x 20-1 square = 2 feet, 40 x 40-1 square = 4 feet etc.
- Overhead or Undercarpet outlets - Draw an "O" for overhead or "U" for undercarpet placement.
- 1000 watt quartz floodlight - Draw arrow/s to indicate light direction.
- Sign/Banner hanging - Draw a line to indicate location.



Example

BACK OF BOOTH Indicate Adjacent Booth or Aisle Number: _____

Adjacent Booth or Aisle Number: _____

Adjacent Booth or Aisle Number: _____

The grid is 10 units wide and 10 units high. It is used to draw the booth layout, including the booth outline, product placement, and lighting locations.

FRONT OF BOOTH Indicate Adjacent Booth or Aisle Number: _____

SHOWTECH POWER & LIGHTING

TERMS & CONDITIONS

GENERAL:

1. The Centre and/or its agents reserve the right to inspect any and all equipment and materials which an exhibitor may wish to have connected to the Centre's power sources and/or may wish to use while in the building.
2. Only an authorized SHOWTECH tradesperson is permitted to make a connection to any of the Centre's electrical or mechanical sources.
3. No electrical/mechanical equipment shall be restarted after failure until a SHOWTECH tradesperson has found and corrected the cause of the malfunction.
4. All material and equipment supplied by SHOWTECH shall remain the property of the Company. The exhibitor shall be held responsible for loss of such materials as are associated with his/her booth, and shall compensate SHOWTECH in the event of loss or damage.
5. Customer Account information will not be disclosed to third parties.

SERVICE ORDER REQUEST AND PAYMENT:

6. Order forms must be received with full payment by the Discount Price deadline date to qualify for the Discount Price.
7. SHOWTECH conducts an installation audit of power supplied to all exhibits. Exhibitors using power not ordered on our order form will be required to pay On Site Pricing for electrical service to continue. Exhibitors exceeding power consumption ordered will be required to pay for additional consumption. Power may be disconnected pending receipt of full payment. A reconnection fee of \$40.00 will be required.
8. Failure to provide all the necessary information requested on our order forms may result in a delay of service installation.
9. Out of country payments may be made by credit card, money order or bank transfer (there is an additional charge for this service).
10. Orders that do not include payment will be regarded as incomplete and will not be processed. Purchase orders are not considered payment.
11. On site orders MUST be paid by valid credit card or cash. Cheques will only be accepted if accompanied by a valid credit card number and signature.
12. Additional and/or special electrical/mechanical services are available on request and shall be supplied at an hourly rate charged for labour plus the cost of material used. Rates quoted by SHOWTECH are in Canadian funds and include installation, service while in use, and removal.
13. REFUNDS/CANCELLATIONS:
 - a. If services have already been provided at the time of cancellation, original charges will apply.
 - b. No refunds on unused outlets or lights installed as ordered.
 - c. Refunds will not be considered unless the Exhibitor has notified a SHOWTECH representative of any problem with our service or product on site prior to show close.
 - d. No refund on services that require advance planning i.e. special electrical circuits, transformers, special lighting and non-electrical items.
 - e. Full refund will be issued on items listed from our order forms if we receive a cancellation notice in writing **on or before** the Discount Price deadline date.
 - f. A 50% refund will be issued on listed items from our order forms if we receive a cancellation notice in writing **after** the Discount Price deadline date.
14. Third Party Order (Exhibitor Appointed Contractors). It is understood and agreed that the exhibiting firm is ultimately responsible for payment of services. In the event that the named third party E.A.C. does not pay amount owing by the move-in time, charges will revert to the exhibiting company.

ELECTRICAL:

15. In-line and peninsula outlets are installed at the back of booth. If you require outlets elsewhere, extension cords will be available at SHOWTECH'S service area for a nominal charge. There will be a surcharge for outlets/feeders fed under carpets (see Electrical Order Form).
16. Island booth outlets will be placed in one main location per exhibitor's floor plan. If a plan is not provided, the outlets will be installed at our discretion.
17. All electrical power is turned off approximately 1 hour after show closes and turned on approximately 1 hour prior to show opening. If you require power on a 24-hour basis, please indicate this requirement in the space provided on the Electrical Order Form.
18. Wall, column and permanent building receptacles are not part of the booth space. Exhibitors utilizing these receptacles will be charged for their use.
19. Sharing power from an adjoining booth is not permitted.
20. All electrical connections, installation, motor connections or any electrical operating equipment must conform to all Canadian Standards Association requirements and the Canadian Electrical Code. The use of two wire ungrounded extension cords are prohibited. Extension cords must be 3-wire grounded cords, minimum of #14 gauge wire.
21. All electrical equipment must have a nameplate attached showing the operating voltage, phase, hertz, ampere/wattage/horsepower/kilowatts and full load current and CSA or Electrical Safety Authority approval sticker.
22. SHOWTECH is not responsible for damages or expenses incurred due to power surges, spikes or loss of power. Exhibitors are encouraged to supply their own surge protection equipment.
23. A Ground Fault Circuit Interrupter (GFI) must protect all 120 volt electrical equipment and devices within 6 feet of a water/liquid source. It is the exhibitor's responsibility to supply their own GFI.

ELECTRICAL SAFETY REGULATIONS:

It is a requirement of the Electrical Safety Code that any equipment being displayed, offered for sale or used in any show, convention, or similar exhibition MUST BE APPROVED by ESA. Without this approval, SHOWTECH cannot provide electrical services. For further information, contact the Electrical Safety Authority – www.esa-safe.com click on "Electrical Product Safety", then "Product Approval Requirements or call 877.372.7233.

MECHANICAL:

24. All mechanical equipment shall have a nameplate attached thereto showing approval by the applicable Provincial Authority.
25. All installations and connections to be made to the Centre's sources of natural gas, compressed air, water and all connections to drains, must be made by an authorized SHOWTECH tradesperson.
26. Mechanical services are only turned on during Show Hours.
27. It is the responsibility of the Exhibitor to ensure that all pollutants, hazardous wastes, contaminated water etc. is disposed of by a Government Licensed firm for the appropriate waste product.