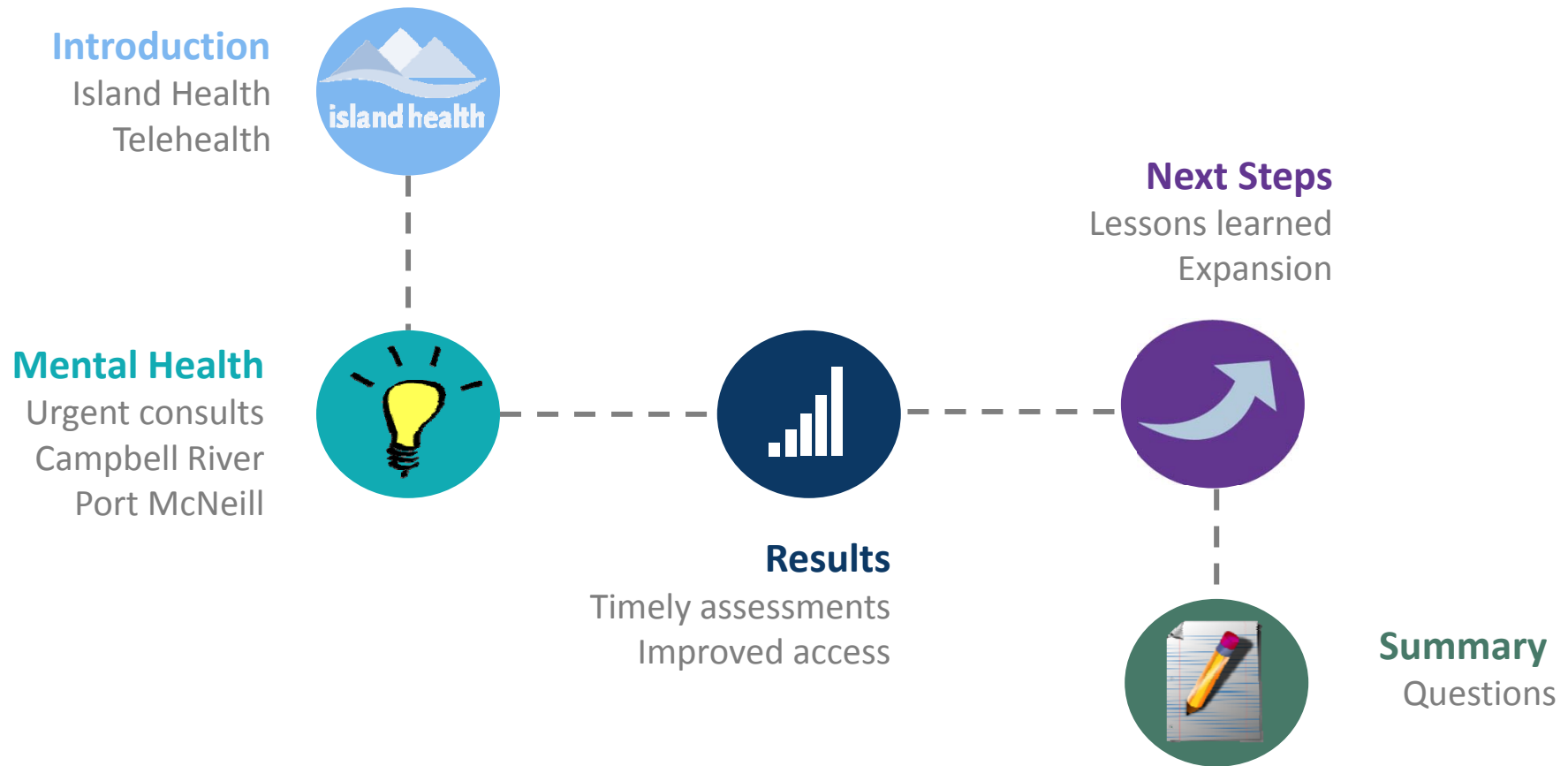
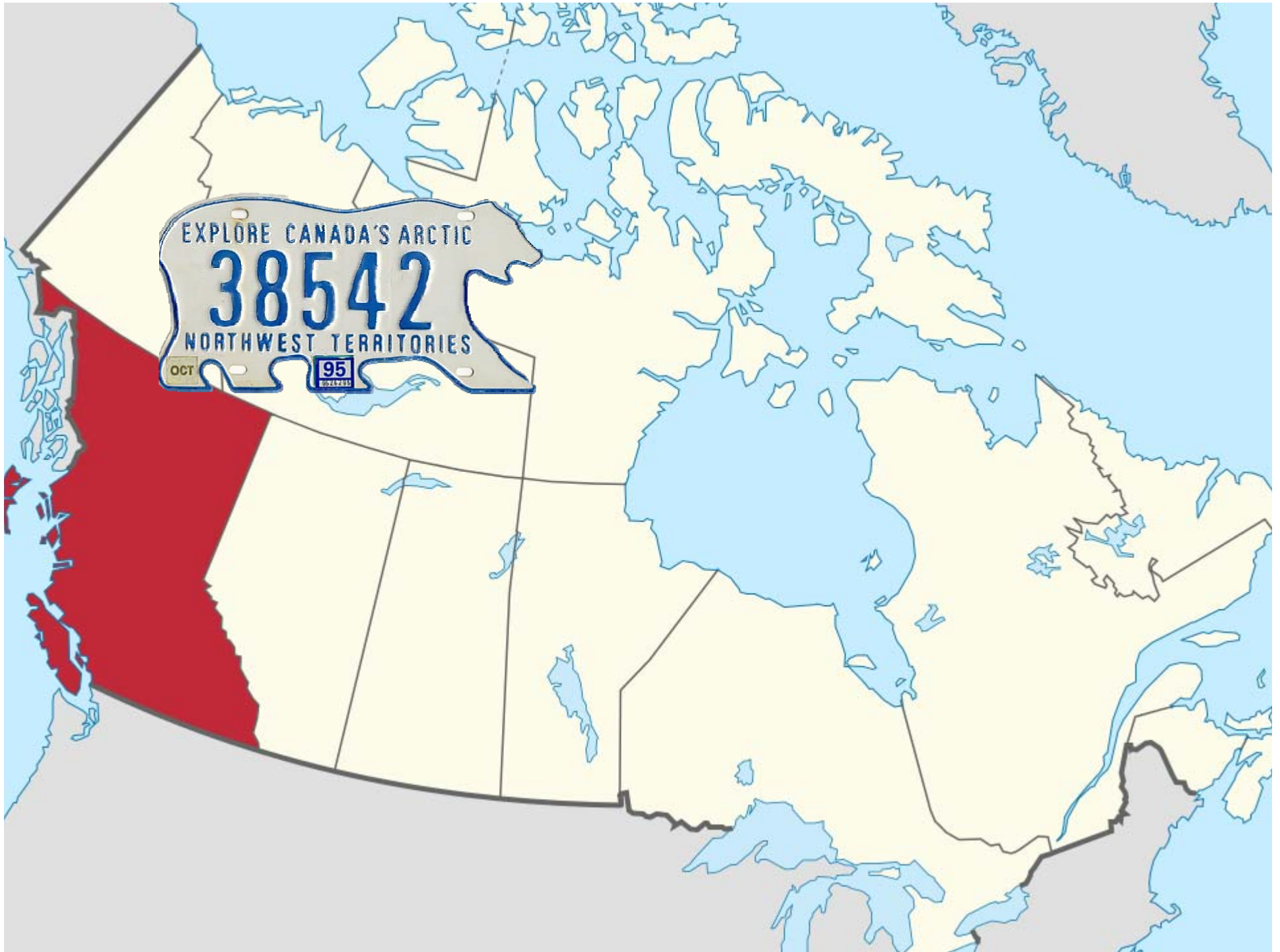


Emergency Department Urgent TeleMental Health Care

Margarita Loyola, Telehealth Manager
Mya Aylott, Telehealth Analyst
Global Telehealth, 2015

Presentation Overview





EXPLORE CANADA'S ARCTIC

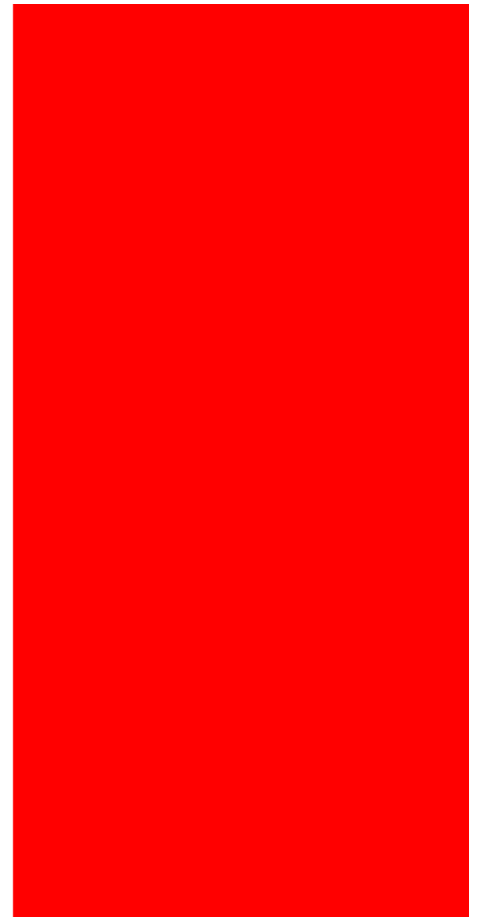
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NORTHWEST TERRITORIES

OCT

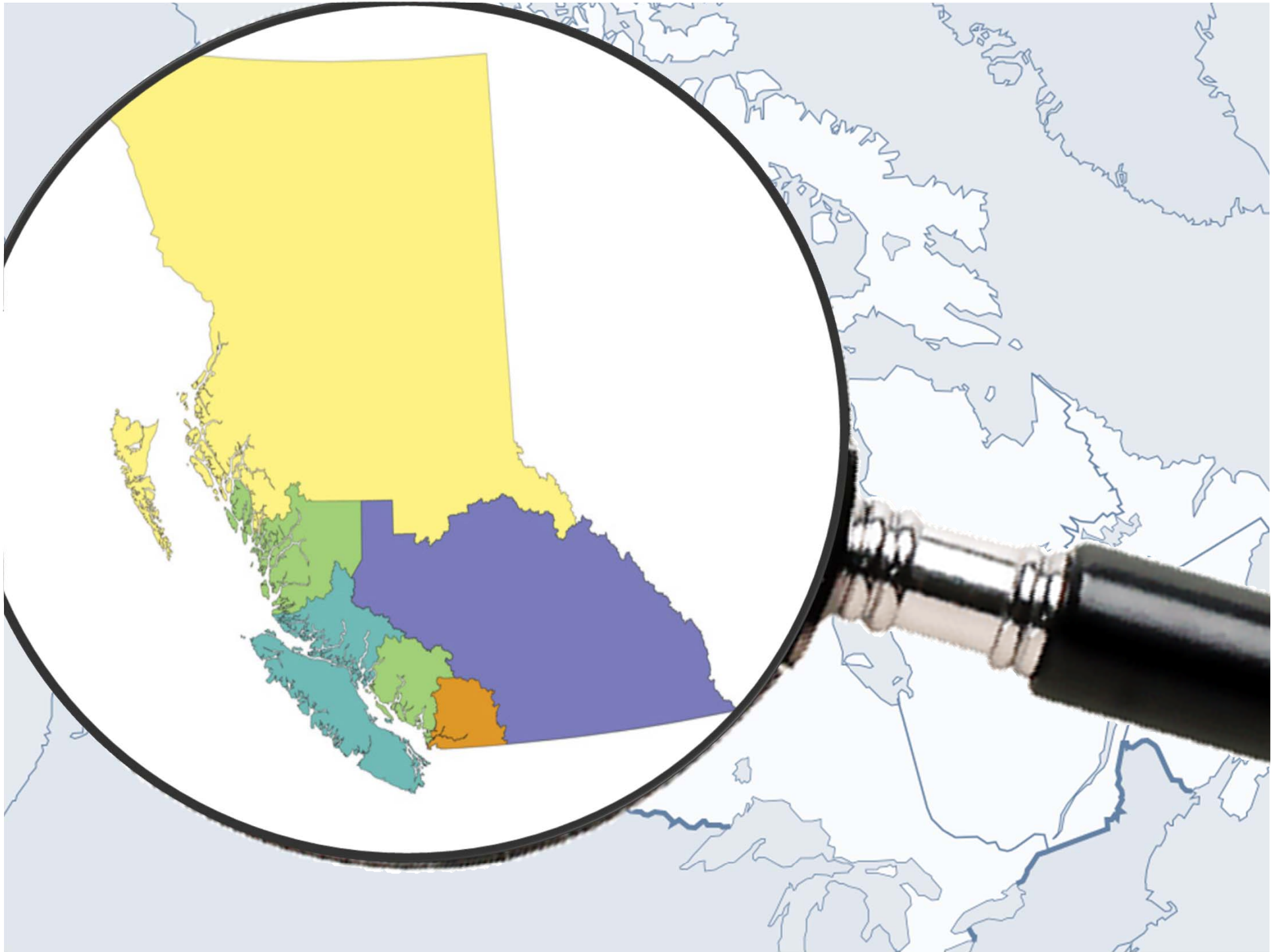
95

EXPRESS



viha.ca







Population: 765,000

Acute Care Beds: 1,500

Residential Beds: 6,200

Health Professionals: 17,000









About Island Health Telehealth

22 enabled communities

1,800 CO₂e tons gas emissions prevented

58 Telehealth enabled locations

17,500 successful Telehealth sessions

150 + clinicians using Telehealth

2,500 ferry trips prevented

90 staff trained to use the digital stethoscope

600 patients would not have traveled to receive care if Telehealth wasn't available

6.8 million kilometers of patient and provider travel prevented

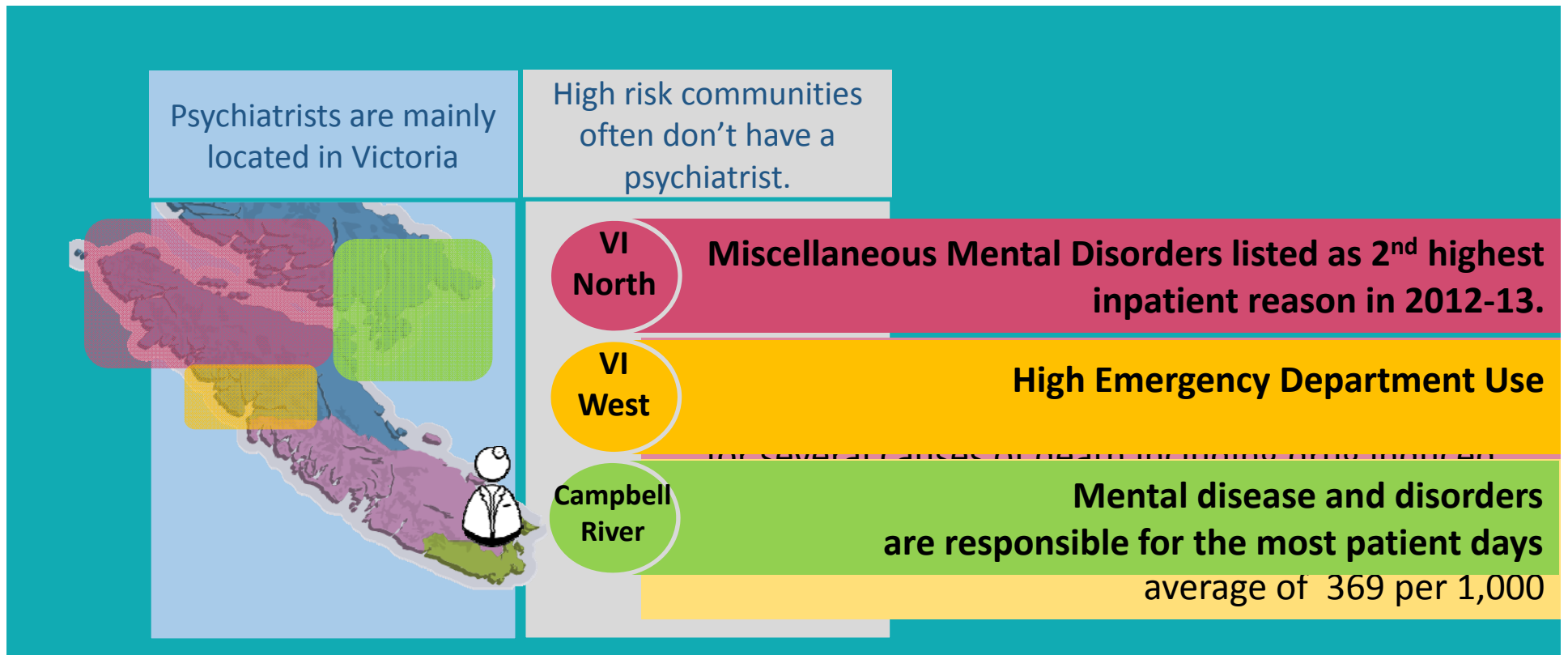
83% reduction in psychiatry wait times to Mt. Waddington



Urgent Mental Health



What is the need for Urgent Mental Health?



When a person with a mental disorder is admitted involuntarily under the BC Mental Health Act



There isn't always a psychiatrist available to assess the Patient and provide advice on a care plan

So the Patient may be transferred to a facility in another community where a psychiatrist is available (if a bed can be found there)



community

Hospital with Psychiatrist



If no bed can be found, the Patient can be held involuntarily for up to 48 hours for stabilization and then released without having received support from a psychiatrist

What if we add Telehealth?



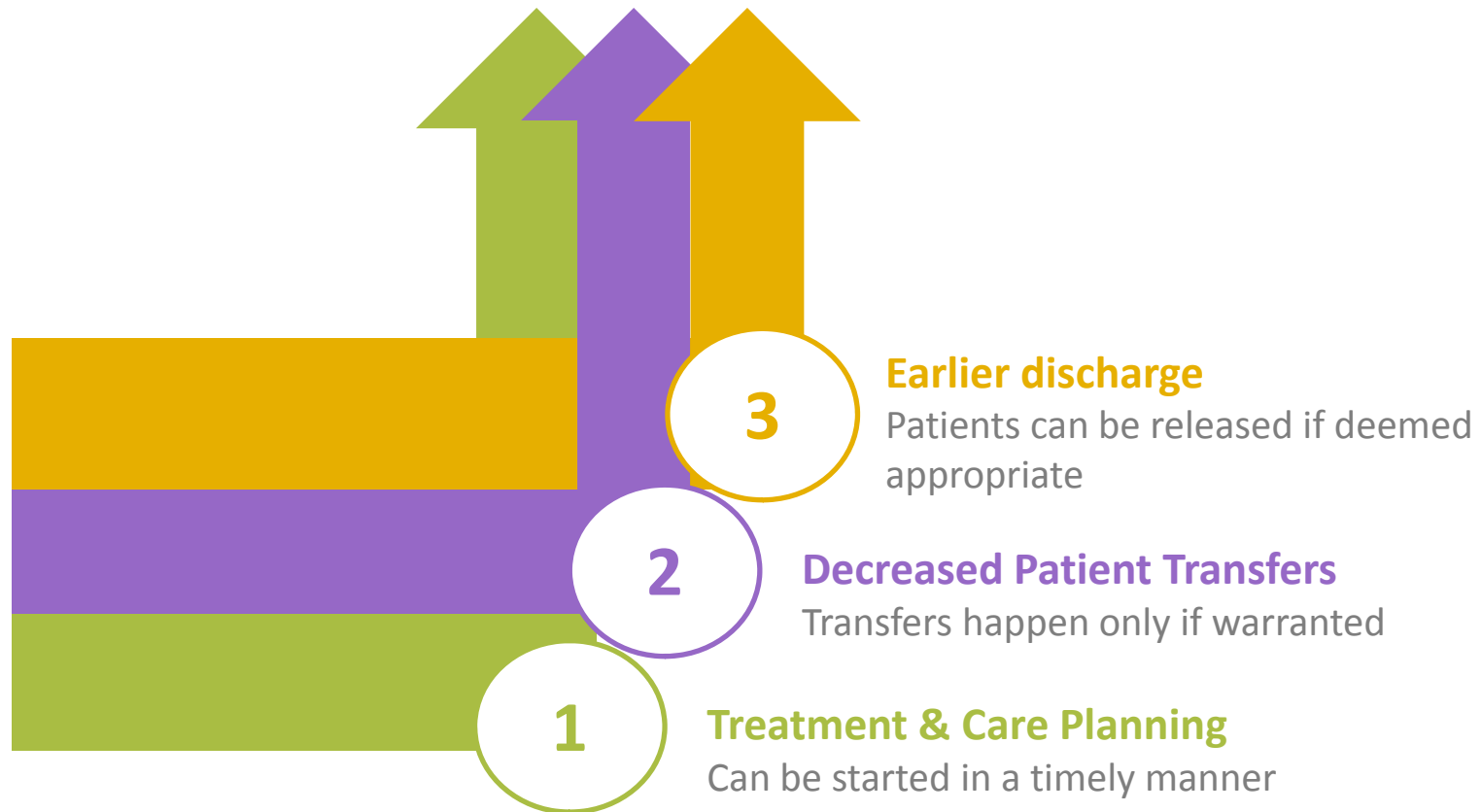
A person with a mental disorder is admitted involuntarily under the Mental Health Act

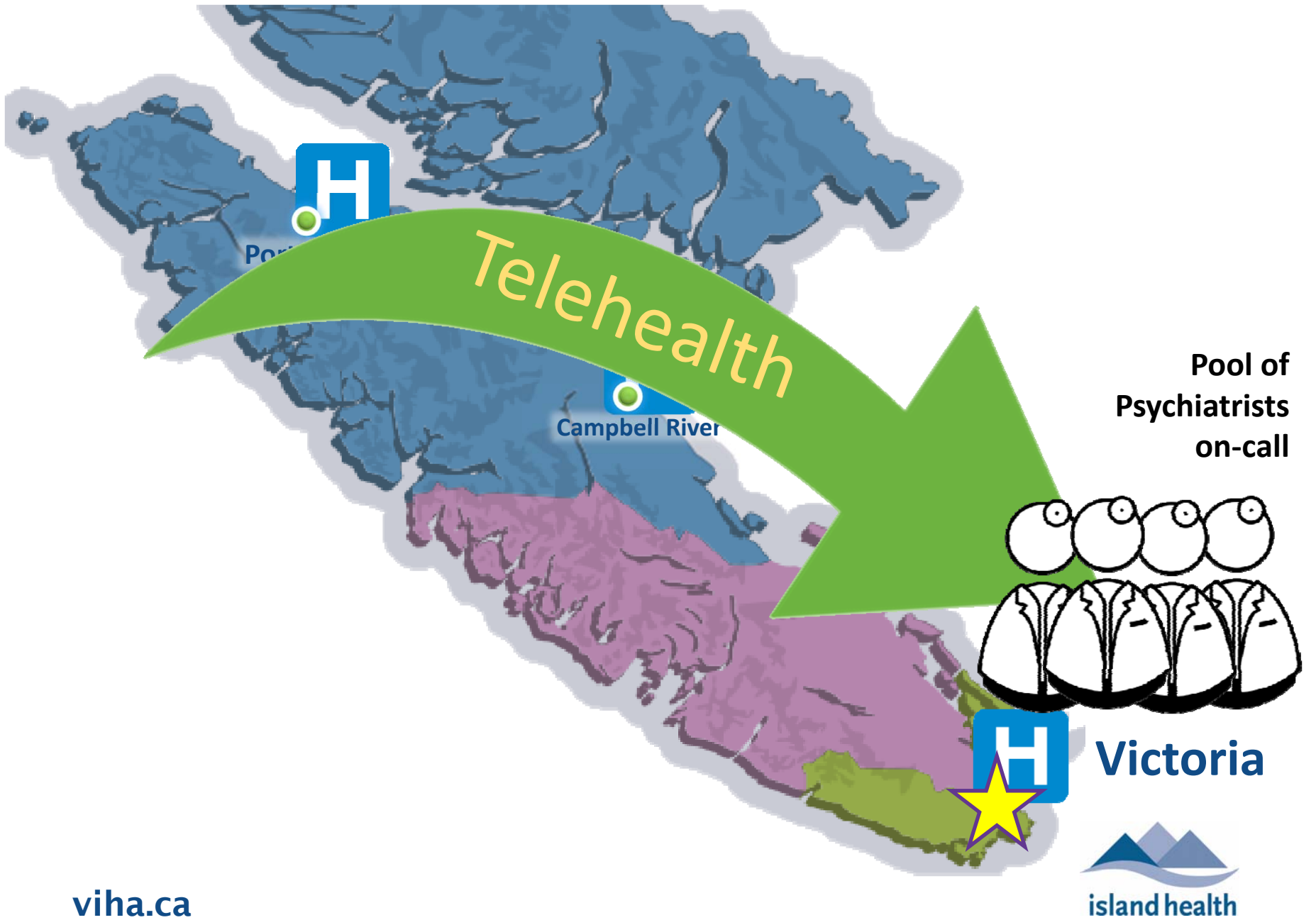


There isn't always a (local) psychiatrist available to assess the Patient and provide advice on a care plan



Benefits





Port McNeill

7 hour drive
one way to
Victoria



Port McNeill

7 hour drive
one way to
Victoria



Victoria



island health



Port McNeill

7 hour drive
one way to
Victoria



Campbell River

3 hour drive
one way to
Victoria



Victoria

Psychiatrists on-call providing care from three hospitals.



Results



Timely Assessments

Collaborative Care

Equitable Access

From this...



Patient is released

Patient is transferred if a bed is available



“both times I was asked to see appropriate cases that it was both reasonable and appropriate to this...
“This process is used to



Victoria



Summary

**Urgent Psychiatry
successfully implemented**

**Port McNeill
Campbell River**

**Expanding to more
communities**

Tofino

The Future...

**Urgent Telehealth
For other specialties**

Thank you for your attention!

