



Creating Better Understanding of Your Data
through Effective Use of Data Visualizations

eHealth 2015



Presenters

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Overview

- About the Canadian Institute for Health Information (CIHI)
- About Integrated eReporting at CIHI
- Creating Effective Data Visualizations
- Demo - Use of Data Visualization in CIHI Products
- Questions and Discussion



CIHI Values

Better data.

Better decisions.

Healthier Canadians



CIHI's Mandate

To lead the development and maintenance of comprehensive and **integrated** health information that:

- Enables sound policy; and
- Provides effective health system management to improve health and health care.

Performance Reporting and Digital Analytics



- A few years ago, the Integrated eReporting (IeR) team was established at CIHI to support CIHI's strategic goals of providing system decision makers with **integrated access to information**.
- Since then, the team has been working in close collaboration with other departments at CIHI to build products for our stakeholders that follow the key principles established for this work.



Integrated eReporting Key Principles

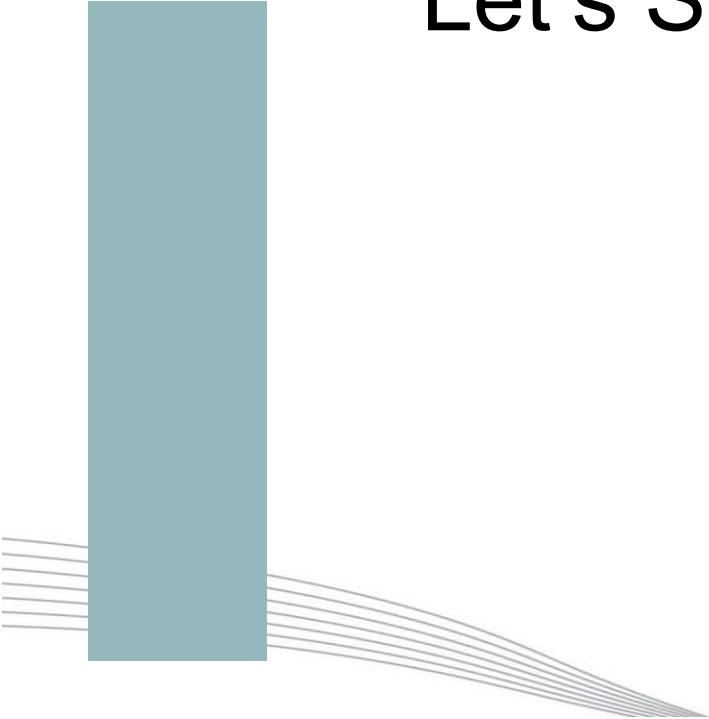
Meet our clients' needs

Be efficient and standardized

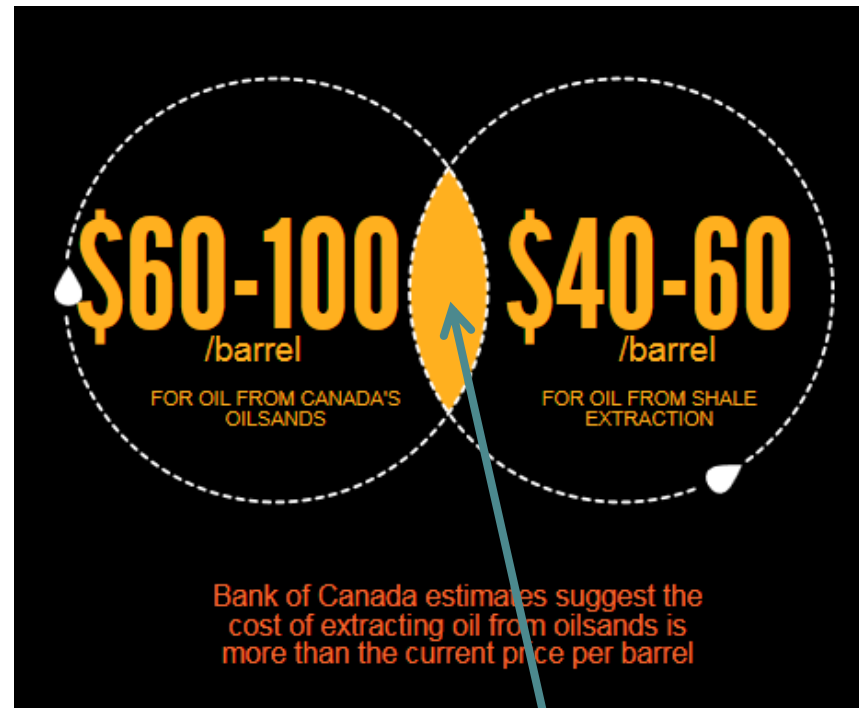
Improve the user experience



Let's Start with a Few Examples



The Visual Should Capture Your Message



Source: [CTV News](#)

There is no overlap in these figures! Why a Venn diagram?

The Visual Should Capture Your Message

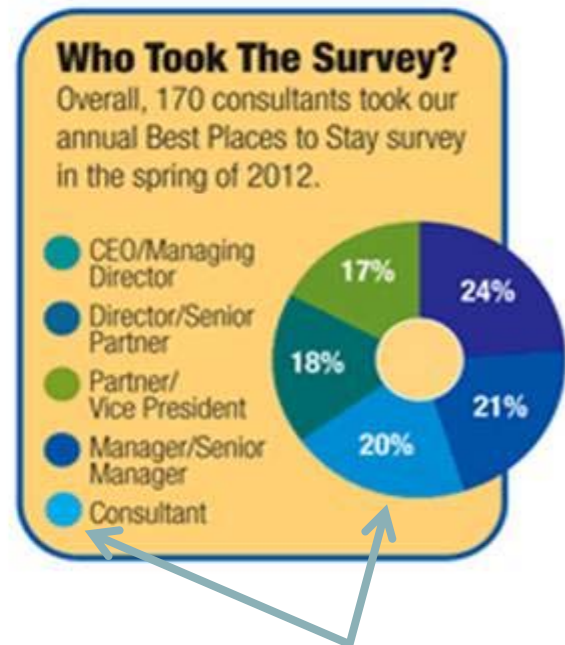
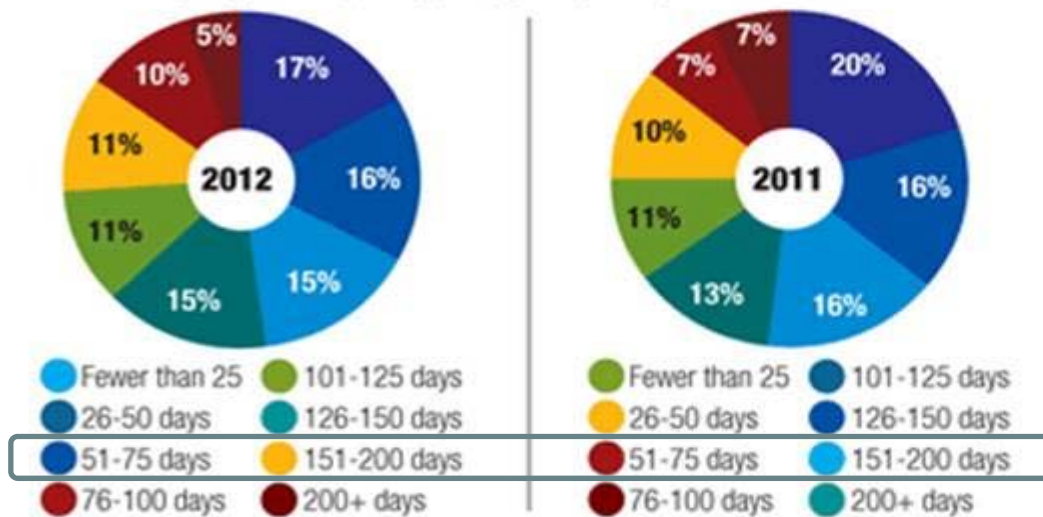


Where is the other 60%?

Not the Japanese flag...

Colour and Comparisons

How many nights do you typically stay away from home due to work?



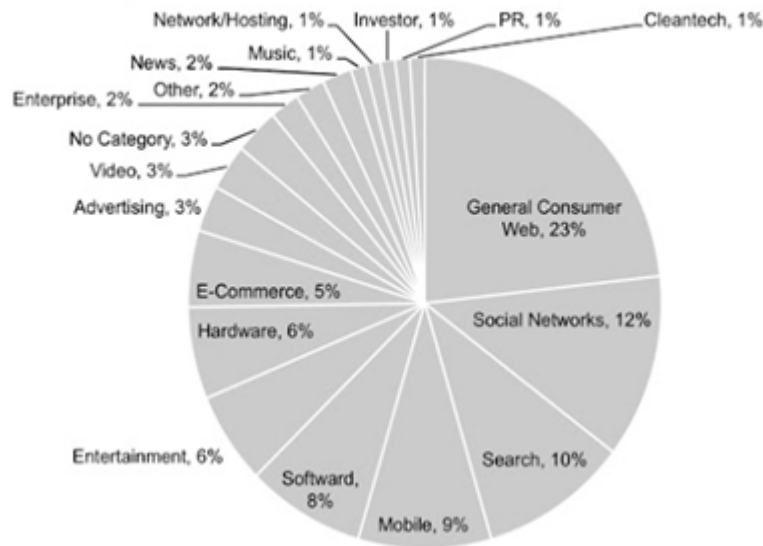
How quickly can you match the colour to the slice?

Source: [Storytelling with Data Blog](#)

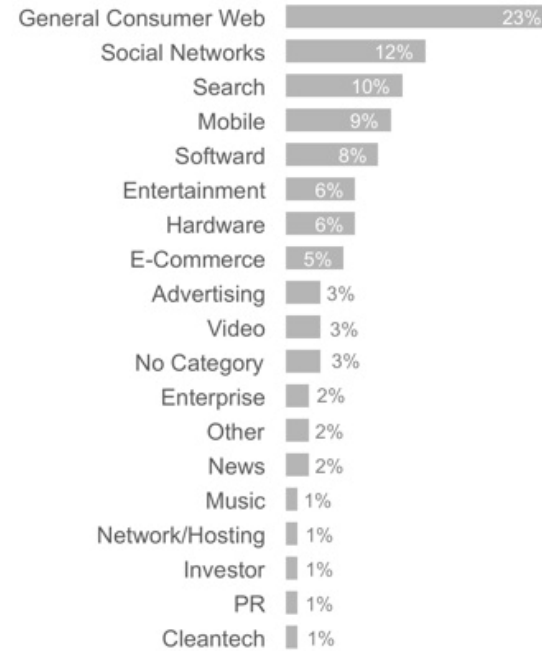


Which More Clearly Conveys the Information?

TechCrunch Coverage: 2005 - 2011



TechCrunch Coverage: 2005 - 2011



Source: [Storytelling with Data Blog](#)

Map Visualization – Cholera Example

London, England



John Snow, 1854

Plotting the locations of cholera deaths on a hand-drawn map revealed **spatial clustering** around the Broad Street public water pump, which turned out to be the source of the cholera outbreak.

Source: [The Guardian Data Blog](#)





Creating Effective Data Visualizations



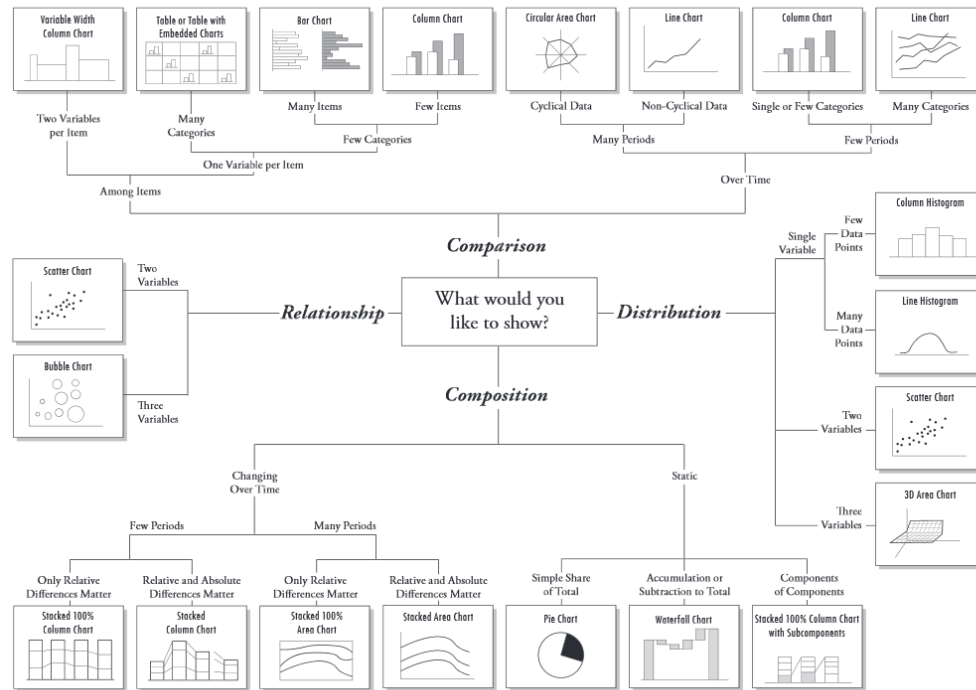
Data Visualization Best Practices

When you are deciding on how best to display your data consider:

- Who is your audience?
- What is the purpose of the visualization?
 - Presenting a single fact
 - Providing a summary of a specific topic from a number of different angles (trends over time, comparative results, etc.)
 - Allowing the user to explore the data and find their own relationships

Data Visualization Best Practices

Chart Suggestions—A Thought-Starter



www.ExtremePresentation.com
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Source: [Dr. A. Abela - Extreme Presentation Blog](#)

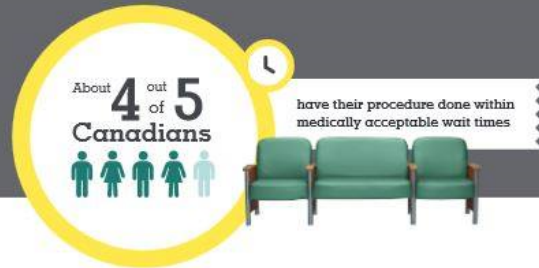


CIHI's Current eReporting Landscape

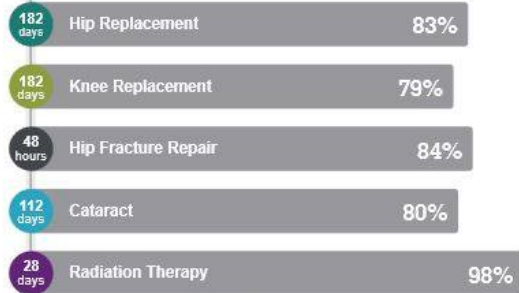
Product	Target Audience	Purpose
<ul style="list-style-type: none">• Social Media• YHS: In Brief	Public	<ul style="list-style-type: none">• Communicate high level facts• Generate interest and discussion on a topic
<ul style="list-style-type: none">• eReporting Dashboards• YHS: In Depth	Health System Managers	<ul style="list-style-type: none">• Provide more detailed information on a topic including trends and comparisons
<ul style="list-style-type: none">• CIHI Portal• YHS: Insight	Health System Analysts	<ul style="list-style-type: none">• Explore relationships and the who, what, why, where and how

*YHS = Your Health System

How long are Canadians waiting for priority procedures?



Benchmarks Amount of time that clinical evidence shows is appropriate to wait for a procedure.



Note: Data reported for April 1 to September 30, 2014.



Detailed information on wait times in Canada can be accessed via CIHI's Wait Times eTool at waittimes.cihi.ca.
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SEE. KNOW. SHARE.

Overall Results for Toronto Central LHIN

Total Population	Rural Area Population	Seniors (65 and Older)	Immigrant Population	Aboriginal Population
1,218,907	NA	14.5%	40.8%	0.8%

[More](#)

This matrix provides a snapshot of how results for hospitals and health regions compare with those of others and change over time. For hospitals, results are compared with the peer group average, with the exception of HSMR. HSMR results are compared with the Canadian average of 100 in 2009–2010. For health regions, results are compared with the national average. The number in each cell represents the number of indicators associated with the cell. Click on the cell to see the names of those indicators.

New indicators, non-directional indicators (for which higher or lower results cannot be defined as better or worse) and those without 3 years of available data are not displayed in the matrix. For more information, see the Methodology document.

[Methodology](#)

Colour difference from average is based on a statistical assessment and the desirable direction of the indicator. Green represents the desirable direction for each indicator. For more information, see [Help](#).

Comparisons	Trend Over Time		
	↓	↔	↑
Above Average	0	7	5
Same as Average	0	10	1
Below Average	1	5	0

- Repeat Hospital Stays for Mental Illness
- All Patients Readmitted to Hospital
- Medical Patients Readmitted to Hospital
- Surgical Patients Readmitted to Hospital
- Patients 19 and Younger Readmitted to Hospital

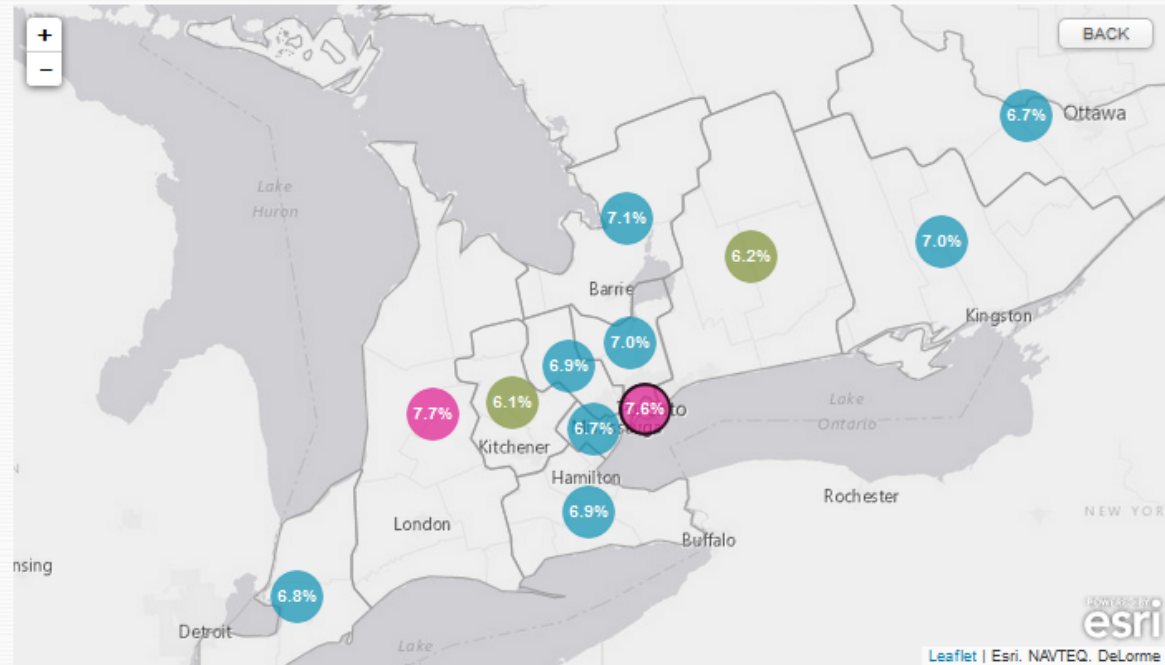


Interactive Map: Surgical Patients Readmitted to Hospital (Percentage)

Data Export

Hover over data points for additional information or click on data points to see health region and hospital results, when available. Contextual information is displayed below the map, based on your selection. More information can be found on the [Resources Page](#) of the Indicator Library.

● Above average ● Same as average ● Below average ● No assessment





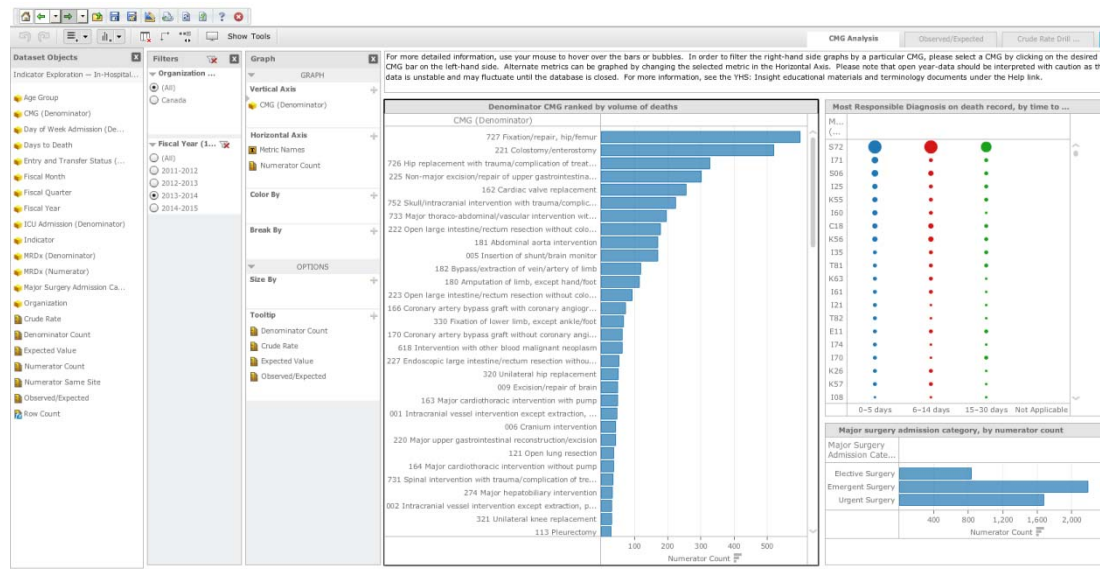
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Visual Data Discovery

- *Visual data discovery tools speed the **time to insight** through the use of visualizations, drag and drop interface, and easy exploration.*





Why Visual Data Discovery?

- Traditional analysis required knowing the question you are trying to answer before you start -

Versus

Visual Data Discover allows you to form (and answer) questions as you go.

- Empowering everyone – not just select super-users or IT - to find outliers, nuances and trends in their data



Guided Tour – Visual Data Discovery Demo



Reviewing What We've Learned



Impactful Data Visualizations

- Follow standards (Industry and Corporate)
- Make sure your key message is easily understood
- Know the purpose of your visualization
- Know your target audience's needs



Thank You!
Questions and Discussion?