eHealth Ontario
It's working for you.

THE EHEALTH PORTAL -- ENABLING ACCESS TO PROVINCIAL HEALTH INFORMATION ONLINE

eHealth Conference 2015

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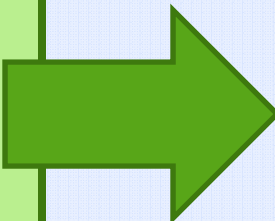
Ontario
eHealth Ontario

Enabling Access to Health Information Online

Agenda

- View of current and future landscapes

- Overview of eHealth Ontario's Portal Assets –

    - eHealth Portal

    - eHealth Portal Services

- Demo - a patient/provider journey

- What the future looks like.

Enabling Access to Health Information Online
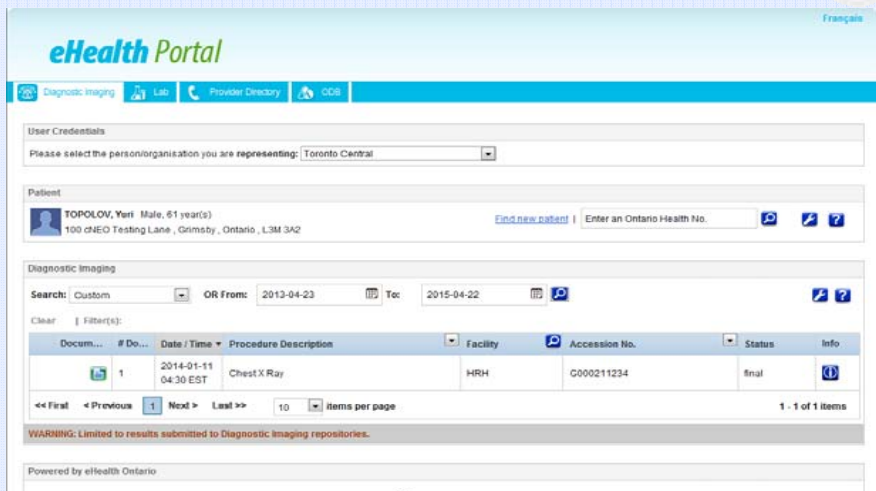
TODAY'S LANDSCAPE

- EHRs accessible to some primary health providers (HPs) via hospital information system (HIS) or regional EHR, but not to all

- EHRs currently being rolled out to regions via the ConnectingOntario program (cGTA, cNEO, cSWO)

- **eHealth Portal Services** modules available via eHealth Portal and partner portals.

An Introduction to eHealth's Online Assets

PORTAL MANAGEMENT

Design, develop and support the
following core provincial assets

1 eHealth Portal   www.ehealthontario.ca

2 eHealth Portal Services

① eHealth Portal

eHealth Portal is an **online hub** for health care providers across Ontario; a convenient one-stop source for credible, timely access to health care applications.

AUDIENCE
- Hospitals
- Public Health Units
- Long-term care homes
- Community Care Access Centres
- Others in the health care sector

STATS
- Launched 2005
- 2,800+ unique users/month
- 135,000 sessions/month

In collaboration with ONE® ID, the portal provides secure enrollment-based access to:

- Drug Profile Viewer (DPV)
- Ontario Laboratories Information System (OLIS)
- Panorama
- Electronic Notificat...
- Oral Health Inform...
- Enterprise Reportin...
- eHealth Portal Ser...

- Forums
- Notifications
- Document repositories
- Calendars

TOOLS & RESOURCES

- **collaboration** communities and tools
  clinical and business applications

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① eHealth Portal

eHealth Portal's collaboration spaces, known as "communities", enable Ontario health providers with common interests to share information and documents, announcements, ideas and events with peers.

PHI is not currently allowed within collaboration spaces.

① eHealth Portal

Benefits

- Access to electronic patient health records (lab and imaging results, ODB drug claims) for those without an EHR
- Single sign on to multiple applications, tools and resources
- Access anywhere, at any time (via ONE ID)
- Share information, ideas and events with peers and common interest groups (no PHI)
- Enrollment-based system
- Continual enhancement and development
- 24/7 support
- English and French
- eLearning courses and guides.

② eHealth Portal Services

Current users include: The Ottawa Hospital, Almonte General Hospital, Montfort Hospital, Ottawa Valley FHT, Pembroke General Hospital, Southlake Regional Health Care, Mackenzie Health, Toronto East General Hospital, Lakeridge Health, Roshan Shafai Medicine Professional Clinic, Dr. Kenneth J.S. Heaton Med Prof Clinic, numerous laboratories (for OLIS results validation).

eHealth Portal Services is a provincially accessible **online health record.**

It consists of a series of **reusable web modules**, which work together to share patient context (no need to reselect the patient) offering providers a more comprehensive view of a patient's medical history.

eHealth Portal Services are available for integration on multiple **partner portals**

Authorized Health Provider's have access to:
- Lab results (OLIS)
- Diagnostic imaging results (DI-Rs)
- Ontario Drug Benefit (ODB) claims
- A comprehensive provincial Provider Registry.

② eHealth Portal Services

Modules/viewers include:

- **User credentials**
  change sponsoring org based on current location
- **Client Selector**
  select patient from eHealth Client Registry
- **Patient Selector** (Labs only)
  Select patient from the OLIS registry
- **Patient Search**
  replaces current selectors. Multi-search options from provincial client registry*
- **Patient Lab Results**
  lab results, reports and trending
- **Diagnostic Imaging Results (LPR)***
  access DI reports (image viewer in development)
- **ODB Claims History (LPR)***
  access to Ontario Drug Benefit drug claims*
- **Provider Directory**
  a comprehensive directory of registered Ontario providers.

    * Full rollout pending Ministry approval.

Clinical benefits

- Enhances clinical decision making
- Provides patients with more timely access to care due to efficient information sharing
- Eliminates time spent waiting for results
- Reduces time spent contacting other physicians
- Reduces repeat tests and procedures.

Other benefits

- Access to HPs without HIS or regional EHR solutions
- Accessible from anywhere, any time
- Developed by dedicated in-house team - ongoing enhancements, development, 24/7 support
- Reusable 'modules' can be integrated into partner health portals
- English and French
- Support materials and eLearning accessible via eHealth Portal and directly within modules.

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Demo

eHealth Portal and eHealth Portal Services

working to empower providers across Ontario

Please note: The following demo is recorded on our internal test system. Medical data is for testing purposes and is not representative of the current scenario.

eHealth PORTAL

Search 🔍

Applications	Collaboration	Partners	How To Use Portal

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Log in to eHealth Portal

Please enter your user name and password.

User name :

[   ]

Password :

[   ]

Log In

Issues with your Login?

MH/SL user login

News and Updates

Take a couple of minutes to see what's changed and find out how to navigate the new portal. Watch the Quick Tour video

Announcing ONE® ID Express Registration

ONE® ID Identity Services is very pleased to announce a new account registration option called Express Registration.... read more

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Spreadsheets

We are working towards...

This is not **the END.**
It's just **the beginning...**
visit www.ehealthontario.ca for more

Testimonials

Alexander Halil MD FRCPC
Chief of Laboratory Medicine
Queensway Carleton Hospital

"As a pathologist, I often need to know previous biopsy and bloodwork results, however, often this previous workup has been done outside the hospital setting and, in the past, it was not immediately available to me. Now, with OLIS, I can quickly obtain the information I need electronically allowing me to work more efficiently and without interrupting my clinical colleagues …

The portlet is very easy to use. It has definitely allowed me to work more efficiently. It quickly supplies me the information I need to provide higher quality patient care."

Yassamin Gharai RD CDE
Lakeridge Health Services

"When I have told patients how OLIS works and how it allows them to share their bloodwork with various doctors, they have been very happy to know that they don't need to do extra bloodwork. Also, from my perspective, especially in CCDC [Centre for Complex Diabetes Care], having access to the patients' bloodwork is incredibly important … I know I can get them (for the most part) online."

Marc Langill MD CCFP
Private Practice, Ottawa

"Over the past 2 years, I have had the opportunity to access laboratory data online by linking with the individual labs via the Internet. This was time consuming, especially when many labs were involved. With access to OLIS via eHealth Ontario (bridged through my link with the Ottawa Hospital), I was able to access patient data much more easily. This greatly improved access to relevant patient information, especially when labs … were requested by other Ontario physicians."